

# InFlow-Line

The Magazine of the CT Section American Water Works and the Connecticut Water Works Associations Winter 2025-26



**ELEVATING SAFETY:**  
Connecticut Water  
Company Team Trains  
with Fire Academy  
**Experts on Water  
Tank Climbing**

## *Inside This Issue*

Fall Conference Wrap-Up | CWWA Legislator of the Year Awards | 30th Annual ATCAVE



FACTORY BUILT  
30 MGD UV Plant



CONSULTATION

SYSTEMS DESIGN

SERVICE TEAM

CUSTOMER CARE

*ideas set in motion*

INNOVATIVE SOLUTIONS FOR A **CLEAN WATER** WORLD



# PMWI

## Pleasant Mount Welding, Inc.

**WE'VE GOT YOU COVERED**



### **Standard-Duty Aluminum Interlocking Flat Panel Covers**



**"Innovative Aluminum  
Cover Design for  
Water and Wastewater  
Applications"**

#### **Cover Features**

- ✓ **Double Interlocking Construction**
- ✓ **6" (Standard) or 3" Wide Deck Planks**
- ✓ **20+ 6061-T6 Aluminum Extrusions**
- ✓ **50 psf Live Load (Standard Design)**
- ✓ **400 Lbs. Concentrated Load**
- ✓ **L/240 Live Load Deflection Limit**
- ✓ **Hinged & Non-Hinged Cover Panels**
- ✓ **Easy Panel Removal**
- ✓ **NEBB Leak Test Certified**
- ✓ **1-Piece Extruded Hinge**
- ✓ **Gasketed Interlock & Edge Handles**
- ✓ **Interlock Beam/Support Members**
- ✓ **Santoprene Gaskets**
- ✓ **Slide Latching System**
- ✓ **Flush or Top Mount**
- ✓ **Sturdy Walk-Safe Cover**
- ✓ **Slip Resistant Striations**
- ✓ **Standard 2-Year Warranty**

# Corrosion Control, Sequestering, Scale Control

## APPLICATIONS

Lead / Copper Inhibition  
Fe / Mn Sequestering  
Corrosion Control - All Types  
Asbestos Fixation  
Scale / Tuberculation Reduction

## SERVICES PROVIDED

Water Analysis  
Corrosion Coupon Studies  
WATSIM Computerized System Analysis  
Chemical Feed System Analysis

**More Products...  
More Solutions...  
That's Coyne!**



## CHEMISTRIES AVAILABLE

Polyphosphates (Metaphosphates)  
Orthophosphates  
Orthopolyphosphates  
Zinc Orthophosphates  
Zinc Polyphosphates  
Silicates  
Silicate / Phosphate Blends



Coyne Chemical Environmental Services  
Main: 215-785-3000  
www.coyneenvironmental.com

## Inside Drops for Manholes

Stop wasting resources on outside drops!

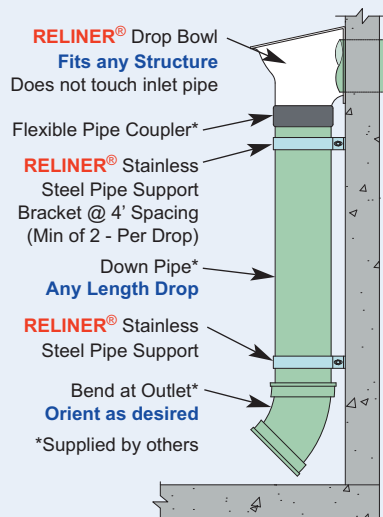
Find out why sewer districts throughout the USA are specifying RELINER® products



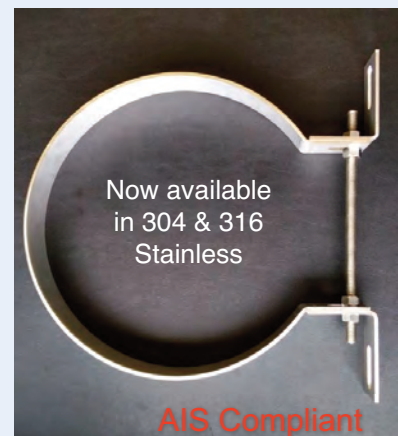
Photo by Central Industrial Contractors

### Manhole Inside Drop

Eliminate outside drops  
Reduce maintenance  
Simplify cleaning  
Stop Corrosion  
Install Quickly



Outlet sizes to service  
4" lateral drops through  
24" wet well drops



Now available  
in 304 & 316  
Stainless

**AIS Compliant**

### Stainless Pipe Supports

Adjustable, non-corrosive  
11 gauge 304 or 316 SS  
Supports the pipe fully  
1.5"-30" dia. in stock  
Easy to install

**RELINER®/Duran Inc.**  
www.reliner.com 1-800-508-6001



# InFlow-Line

Volume 20 – Number 4

Published four times a year by The Connecticut Section American Water Works (CTAWWA) and the Connecticut Water Works Associations (CWWA).

© 2026 CTAWWA and CWWA. All rights reserved.

InFlow-Line is published on behalf of CTAWWA and CWWA by:



Tel: 866-985-9780  
 Fax: 866-985-9799  
 www.kelmanonline.com



**Managing Editor:** Monique Doyle  
**Marketing Manager:** Dave Gill  
**Design/Layout:** Dia Chea  
**Advertising Coordinator:** Stefanie Hagidiakow

All rights reserved 2026. The contents of this publication may not be reproduced in whole or in part without the express consent of the publisher.

There is no direct or implied endorsement by the Associations, the members or the InFlow-Line editorial board for products or services described in articles in this publication.

The Associations reserve the right to edit any articles or to reject any submittals based on content or length consistent with the Boards' practices.

Cover: Bristol Reservoir No. 7.  
 Photo by Rob Longo



## Features

- 15** CTAWWA Proposed 2026/27 Slate of Officers

---

- 16** CWWA/CTAWWA Fall Conference Wrap-Up

---

- 17** CWWA Presents Legislator of the Year Awards

---

- 18** CTAWWA/CWWA Holiday Luncheon Photo Recap

---

- 21** MDC Showcases Source Water Protection in New Video

---

- 25** 30th Annual ATCAVE – March 3

---

- 26** Elevating Safety: CT Water Co. Team Trains with Fire Academy Experts on Water Tank Climbing

---

- 28** CTAWWA Philanthropic Committee Reaches Donation Milestone

---

- 29** Bring a Friend Membership & Engagement Event – Recap

---

- 30** Save The Date! 53rd Annual CTAWWA-CWWA Joint Conference

---

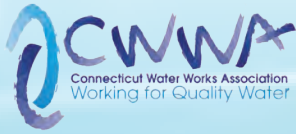
- 35** In Memoriam: Carlene Kulisch

---



# InFlow-Line

Volume 20 – Number 4



**CWWA**  
Betsy Gara, Executive Director  
1245 Farmington Avenue  
West Hartford, CT 06107  
860-841-7350  
gara@gmlobbying.com  
www.cwwa.org



**CTAWWA**  
Romana Longo,  
Executive Director  
PO Box 330472  
West Hartford, CT 06133  
Cell: 860-604-8996  
Fax: 860-953-3051  
adminmanager@ctawwa.org  
www.ctawwa.org

## Departments

**8** Message from the CWWA President

---

**10** Message from the CTAWWA Chair

---

**12** Message from the AWWA National Director

---

**14** Regulatory Watch

---

**23** Compliance Corner

---

**31** News and Notes

---

**37** Advertiser Product & Service Center

---



*Providing quality products and services for water, wastewater, and stormwater solutions. Contact the experts at Team EJP today.*

Bristol 860-516-7200  
Vernon 860-875-8478

1-800-EJP-24HR  
WWW.EJPRESCOTT.COM



# STATEWIDE

## AQUASTORE, Inc.

Premium Water & Wastewater Storage Tanks

### AQUASTORE® Glass-Fused-To-Steel Liquid Storage Tanks



**Statewide Aquastore, Inc.**

📍 6010 Drott Dr.  
East Syracuse, NY 13057

☎ 315.433.2782

@ info@statewideaquastore.com

🌐 www.statewideaquastore.com

Download Our Brochure





# Educating Customers Through Paid Social Outreach

**W**ith the EPA’s Lead and Copper Rule Revisions (LCRR) Annual Service Line letter requirement, Aquarion faced a challenge common to many water utilities: notifying and educating customers about the material of their water service line. These letters often raise questions and concerns, leading to spikes in customer service calls.

To address this proactively, Aquarion launched a paid social media campaign designed to educate customers before they received the letter. The goal was threefold:

1. Prepare customers with clear, accessible information about lead service lines and why identification matters.
2. Encourage customers to take the next step by completing Aquarion’s online service line survey to help identify their service line material.
3. Reduce call volume spikes by staggering the physical mailings over a three-month period and aligning targeted ad delivery before and after each town’s mailing date.

By meeting customers on social media and providing actionable resources, Aquarion reduced uncertainty, improved awareness, and streamlined the process for customers. This approach demonstrates how digital engagement can complement traditional mailings and create a better customer experience.

### Campaign Highlights

- **Reach:** 271,453 accounts
- **Impressions:** 2,251,869
- **Post Engagements:** 36,403
- **Unique Clicks:** 28,998
- **Website Landing Page Views:** 18,754
- **Video Plays:** 41,229 (3,642 ThruPlays)
- **Cost Efficiency:** \$0.41 per click; \$0.63 per landing page view
- **Lifetime Budget:** \$12,000

The campaign successfully drove significant traffic to Aquarion’s **Learn About Lead** section of our website. Our **Understanding Your Aquarion Service Line Letter** webpage, promoted by the social media campaign, received 26,772 views and accounted for 49% of the section’s traffic. Our **Service**

**Line Survey** webpage also garnered 22,687 views (+998% from the previous period), indicating strong customer engagement beyond the initial ad.

### Attribution Insights

- **Meta/Facebook:** Drove approximately 54% of website sessions
- **Physical Mailers:** Contributed 37% of website sessions
- **Organic Search:** 9% of sessions

### Call Volume Outcomes

- **Customer Service call rate decreased:** ~3% response rate in 2024 compared to ~1% to date in 2025
- **Service Line Survey participation increased:** ~3% survey response rate in 2024 compared to ~4.5% to date in 2025, resulting in over 6,200 survey submissions during the three-month period

These results show that pairing staggered mailings with timed social ads helped flatten call spikes while driving more customers to complete the online survey.

### Why This Matters to You

This proactive, multi-channel approach can be just as successful for other water utilities. A similar campaign can:

- **Educate early:** Paid social ads prepare customers before official notifications.
- **Drive self-service:** Online surveys reduce uncertainty and empower customers to act.
- **Manage call volume:** Clear digital resources minimize inbound inquiries.
- **Leverage attribution:** Combining social, mailers, and search ensures broad reach.

This campaign illustrates the power of combining traditional communication with digital strategies. By anticipating customer concerns and providing clear, actionable information through social media, we not only improved awareness but also encouraged proactive participation. For other utilities, similar strategies can turn compliance into opportunities for customer engagement and education. 💧

*“This approach demonstrates how digital engagement can complement traditional mailings and create a better customer experience.”*



## **GESICK & ASSOCIATES, P.C.**

SURVEYORS • MAPPERS • PLANNERS

**Gesick & Associates, P.C.** is a progressive and future focused professional surveying company.

Established in 1994, Gesick & Associates, P.C.'s commitment to excellence, professionalism and client satisfaction has only become more determined. Our role is to provide clients with a foundation of knowledge and professional services critical to the success of any project. Flexibility is the key. Gesick & Associates, P.C. guides clients through a successful and profitable project by deploying the latest technology, ensuring quality management. As a forward-thinking company, Gesick & Associates P.C. constantly strives to meet our clients' current and anticipated needs: "Projects completed on time and on budget."

Please contact us for a personal, private, and professional response from a Connecticut Licensed Land Surveyor.

Our Mission Statement:

"Committed to excellence, providing professional services to meet our clients' needs."

We are certified by the State of Connecticut as a Veteran Owned Small Business Enterprise (SBE)

860-669-7799 • 860-739-0090 • [www.gesicksurveyors.com](http://www.gesicksurveyors.com)

# Chlorine Dioxide Alternative Disinfection/Oxidation

## APPLICATIONS

THM/HAA Control  
Fe/Mn Oxidation  
Nitrification Control  
Taste and Odor Control  
Color and Algae Control  
CT Disinfection Credits

## SERVICES PROVIDED

On Site Trial Capabilities  
System Design/Installation/Maintenance  
Reliable Supply and Logistics  
Over 1000 Systems Installed by our Producer

**More Products...  
More Solutions...  
That's Coyne!**

## ADVANTAGES

Does Not Form DBP's  
Instantaneous Reaction Rates  
Bacteria/Virus/Cyst Inactivation  
Not pH/Temperature Dependent  
Higher Oxidation Potential than  $KMnO_4$  or  $Cl_2$



Coyne Chemical Environmental Services  
Main: 215-785-3000  
[www.coyneenvironmental.com](http://www.coyneenvironmental.com)



# What Is Your Artificial Intelligence (AI) Strategy?

**A**rtificial Intelligence (AI) has been a popular topic at various water industry events, and based on its potential applications in our industry, AI is here to stay. Many organizations, including the American Water Works Association (AWWA) and the U.S. Environmental Protection Agency (EPA), have adopted formal policies and/or compliance guidelines for the use of AI. There are many questions regarding AI deployment, such as:

- Is AI a “right fit” for your utility or organization?
- Where and how do you start to develop an AI roadmap?
- What are high-value use cases?
- How can AI improve efficiency?
- How does a water utility implement AI in its daily workflow?
- What risks exist with using AI?

These are just some of the many questions surrounding AI. AI implementation and usage should be strategic and “right sized” for the respective organization. The AI topic can certainly be overwhelming, so here are some suggested steps in starting your AI journey.

**Step 1 – Form an internal AI committee** to investigate different AI platforms and use cases for the utility or organization. The committee should consist of different generational cohorts, and this age diversity will allow younger, technology-oriented employees to reverse mentor senior level staff that may not be as efficient with technology usage. The committee should investigate the different AI platforms to better understand which platform is a “best fit” for the utility or organization. During the AI platform evaluation, utilities should consider the benefits and risks associated with open (open-source) versus closed (proprietary) platforms. For example, the closed platforms are not publicly available, which improves data security and management but may be more costly. The AI committee can also solicit feedback from staff regarding high-value use cases and prioritize those use cases.

**Step 2 – Assess data and technical maturity** of the utility or organization. Understanding the available data and the quality of the data is important when using AI to ensure data integrity. Data sources include SCADA systems, geographic information systems (GIS), computerized maintenance management systems (CMMS), hydraulic models, sensor data, etc. This data could serve as the foundation for your AI model.

**Step 3 – Socialize and educate the utility or organization to ensure alignment with AI usage.** This step is critical as AI competencies vary across employees. The utility should conduct training modules on AI and model development. Employees will also need to understand the importance of prompting and transparency with its usage. The alignment should encompass all the divisions and/or departments within the organization, including operations, engineering, IT, customer service, maintenance, etc.

**Step 4 – Select an AI platform and establish governance and policies for its usage.** After evaluating AI platforms based on functionality and cost, determine the number of AI licenses required for the utility or organization. Note that every employee may not necessarily need a license based on their role and responsibilities. The utility or organization should develop AI policies and guidelines to ensure responsible and ethical data usage, transparent decision-making, organizational risk management, business strategy alignment, and protection of privacy and data security. The policies should consider security guidelines, vendor evaluation standards, change management plans, and quality management. The policy should also identify potential risks with using AI technology for employee awareness and education.

**Step 5 – Implement pilots and highlight the use cases to all employees.** The pilots should be supported by quality data. The pilots should highlight the efficiencies gained by using AI and demonstrate the return on investment (ROI) for the organization. The pilots should be validated and benchmarked for accuracy, reliability, and operational fit by subject matter experts within the organization. If successful, these pilots can be moved to organization-wide production and usage. The AI usage should be monitored for performance with continuous improvement in mind. Further, AI will also help establish a culture of innovation for the organization.

In conclusion, AI can be a powerful tool for utilities and organizations with broad applications ranging from water loss detection to forecasting demands to optimizing water treatment processes and even intelligent capital planning. Although the AI topic may seem like a daunting task to tackle, the development of a roadmap with logical steps can assist organizations with their AI strategy and ultimate deployment. Establishing a culture of innovation will keep employees engaged and excited for the future! 💧

*“AI implementation and usage should be strategic and ‘right sized’ for the respective organization. The AI topic can certainly be overwhelming, so here are some suggested steps in starting your AI journey.”*

# FOR CLEAN WATER TREATMENT

# We Have You Covered.



## Pumps & Pumping Systems

Including:

- Goulds - Xylem Vertical Turbine Pumps
- Goulds - Xylem High Efficiency Split Case Pumps
- Goulds - Xylem e-SV Vertical Multi-Stage Pumps
- Control Panels
- Custom Manufactured Pump Skids
- All Products Are NSF61 Approved



## PFAS Removal

Including Traditional Carbon-Based Systems  
And Cutting Edge Oxidation Technologies

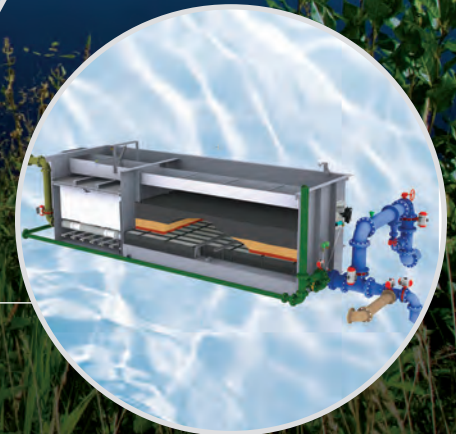
- WesTech Ion-Exchange
- WesTech Activated Carbon Filters
- WesTech Membrane Skids
- Newterra Activated Carbon Absorption Systems



## Water Treatment

Including Everything From Small Package  
Treatment Systems To Large Filter Upgrades

- WesTech (ex-USFilter) Trident® Package Plants
- WesTech MULTICRETE II™ Low Headloss Underdrains
- Amiad Strainers And Filtration Systems
- Newterra Modular Potable Water Systems



## Service & Maintenance

We Stand Behind All The Equipment We Represent.



Contact Your Fleet Representative  
For These and Other Solutions.

DESIGN THROUGH INSTALLATION  
AND CONTINUED SERVICE.



**FLEET**™

[www.gafleet.com](http://www.gafleet.com)



# Data Centers – Cooling Is a Hot Topic

**A**s I write this column, we are approaching the holidays, and Connecticut has received its first measurable snow. What better time to talk about the latest hot trend in the water industry – data center cooling! Data centers have been in the news recently, with politicians starting to focus on the topic. In December, Senator Bernie Sanders called for a moratorium on construction of new data centers, with primary concerns centered on the growth of artificial intelligence and its implications for both labor and communications, as well as concerns over energy use. Several states, including Connecticut, are considering or have passed legislation directed at regulating data centers. The Southern Nevada Water Authority implemented a ban on providing service to new data centers in 2021.

## From a water perspective, what is all the fuss about?

Large data centers can consume up to five million gallons of water for cooling purposes each day. The number of data centers being constructed around the country has exploded – a total of 1,240 data centers were approved for construction in 2024. According to the American Water Works Association (AWWA), water use by data centers will grow from 5.6 billion gallons in 2014 to a projected 73 billion gallons in 2028.

Besides the potential stress on water sources, there are often significant infrastructure impacts associated with service to data centers. Treatment plant capacity may need to be updated, and distribution and transmission mains may also need to be increased. Other impacts may be more indirect, such as the need for additional distribution storage.

Although the focus of impacts is often on the need for bigger and larger infrastructure to serve peak demands, service to data centers can impact water quality as well. During high demands, portions of the system may experience high velocities or changes in flow direction, leading to discolored water. During lower demands, systems may experience challenges posed by oversized infrastructure (pipes and tanks) leading to increases in water age and related impacts on water quality.

Many systems welcome data centers for a variety of reasons, with economics being a key driver. Based on reporting by AWWA, Loudoun County in Virginia saw an increase of \$895 million in annual revenue from service to data centers, representing 95% of the County’s operating budget. This kind of revenue stream can be hard to turn away. For those utilities with abundant water supplies facing the loss of revenue after plant closings or the departure of industrial customers, service to data

centers can be a particularly beneficial source of revenue.

Utilities are advised to adopt policies and regulations in advance of possible contact from prospective data centers, and to think about the following:

- Are supplies adequate to serve a new data center? If margin of safety is low, what regulations are in place to allow the utility to deny service?
- How will a decision to serve a new data center be communicated to a potentially concerned public?
- Utilities must treat data centers as unique customers; typical industrial service models may not be appropriate for service to data centers.
- Consider policies to provide for identification and payment for system and infrastructure improvements required for initial service, as well as the potential for addressing unanticipated challenges associated with service in the future.

In October 2025, the AWWA released a new white paper entitled, “Cooling the Cloud: Water Utilities in a Data-Driven World” (available at the following link: [www.awwa.org/wp-content/uploads/AWWA-Cooling-the-Cloud-Water-Utilities-in-a-Data-Driven-World.pdf](http://www.awwa.org/wp-content/uploads/AWWA-Cooling-the-Cloud-Water-Utilities-in-a-Data-Driven-World.pdf)) to provide guidance to utilities in this rapidly evolving area. AWWA is continuing to review service to data centers and expects to issue additional guidance over the next few years.

In closing, I hope all of you had a wonderful, joyous holiday season. See you in 2026! 💧

**“Many systems welcome data centers for a variety of reasons, with economics being a key driver. Based on reporting by AWWA, Loudoun County in Virginia saw an increase of \$895 million in annual revenue from service to data centers, representing 95% of the County’s operating budget.”**

# Detect leaks before they turn into disasters.



## Connecticut's Answer to Unaccounted for Water %

- 💧 Unmatched expertise
- 💧 Proven solutions that work
- 💧 Programs that pay for themselves



**CONN-PROFESSIONAL**  
WATER SERVICES

866-612-2763

[www.cpwaterservices.com](http://www.cpwaterservices.com)

*Leak Detection Professionals*



# Coalition of Attorneys General Oppose Rollbacks of PFAS Regulations

**A** coalition of 15 state attorneys general, including Connecticut’s Attorney General William Tong, are urging the United States Environmental Protection Agency (EPA) to halt efforts to rollback per- and polyfluoroalkyl substances (PFAS) reporting requirements mandated by Congress in 2019 under the Toxic Substances Control Act (TSCA). They shared their position in a December 22, 2025 comment letter to Administrator Lee Zeldin of the EPA.

Under the reporting requirements promulgated by EPA in October 2023,


manufacturers and importers of PFAS are required to report whatever information they know about the PFAS in their products beginning in April 2026. This information includes the identities and amounts of PFAS chemicals manufactured, any known effects on human health or the environment, and how many workers are exposed to the chemicals.

If adopted, the proposal would exempt from reporting: (1) de minimis articles with PFAS concentrations below 0.1%; (2) imported articles; (3) PFAS manufactured as byproducts; (4) PFAS manufactured as impurities; (5) PFAS manufactured as non-isolated intermediates; and (6) research and development. According to the coalition,

this would shield over 98% of entities that are expected to have relevant, vital information about PFAS from any reporting requirements.

TSCA requires manufacturers and processors of chemical substances to maintain records and submit to EPA reports regarding the production, importation, use, and disposal of chemical substances, as well as reports of all existing information concerning the environmental and health effects of each chemical, and information regarding individuals who have been or will be exposed to those substances. It also directs EPA to ensure that chemical substances entering or already in commerce are subject to oversight commensurate with the hazards they may pose.

The attorneys general of California, Hawaii, Maryland, Massachusetts, Michigan, Minnesota, New Jersey, New York, North Carolina, Oregon, Rhode Island, Washington, and Wisconsin joined the December 22, 2025 comments, led by Attorney General Tong and Illinois Attorney General Kwame Raoul.

Attorney General Tong has two pending lawsuits against 28 chemical manufacturers responsible for knowingly contaminating Connecticut waters and natural resources and harming public health with toxic PFAS “forever chemicals.” The complaints seek both injunctive and monetary relief – compelling the companies to dispose of their toxic chemical stocks, abate all pollution in Connecticut, disclose all research, and to compensate the state for past and future remediation and testing expenses. The complaints seek tens of thousands of dollars per day in penalties for widespread violations of numerous state laws dating back decades. 

## THE BEST SUPPORT DEPARTMENT IS THE ONE YOU DON'T NEED.



**But if you do find yourself needing some help, call Ti-SALES.**

Ti-SALES is dedicated to having the fastest service and the most knowledgeable experts in the water and wastewater industry throughout all of New England and New York.

Visit [www.tisales.com/mysupport](http://www.tisales.com/mysupport) or scan the QR code and leave your support worries behind.

**Ti SALES** [info@tisales.com](mailto:info@tisales.com) | 800.225.4616





## Proposed Slate of Officers

Listed below is the proposed Slate of Officers for **Term 2026/2027** for the Connecticut Section AWWA:

Position	Length	Name
Chair	One-Year Term	Carolyn Giampe
Vice Chair	One-Year Term	David Banker
Past Chair	One-Year Term	Peter Grabowski
Secretary	One-Year Term	Judy Soda
Treasurer	One-Year Term	Rochelle Kowalski
2nd Year Trustee	One-Year Term	Steve Vitko
1st Year Trustee	One-Year Term	Meagan Morse
National Director	Three-Year Term(*)	Steve Rupar

(\*) 2nd year of a three-year term

Article VII of the Section’s Bylaws govern the election and nominations process and may be viewed at our website, [www.ctawwa.org](http://www.ctawwa.org) (select “About Us” and “Bylaws”). Any questions may be directed to Judy Soda at [jesoda38@gmail.com](mailto:jesoda38@gmail.com).

If no further nominations are received by April 20, 2026, Judy Soda, as Secretary, will cast a ballot for the above slate and issue a notice to the membership via the next available issue of the Section magazine.

## Other Board Positions for 2026/2027

Position	Name
Trustee at Large 2nd	Jennifer Reynolds
Trustee at Large 1st	Shannon Miles
Administrative & Policy Council Chair	Scott Bonett
Associates Council Chair	Kris Bates
Education & Public Affairs Council Chair	Peter Galant
Technical & Standards Council Chair	Yesher Larsen
Water Utility Council Chair	Tom Barger

Officers of the Board voted at their January 13, 2026 board meeting to approve the Other Board Positions whose terms shall begin at the annual meeting in May 2026.

Per the CTAWWA Bylaws, this announcement is notifying membership of the election of the Other Board Positions and Proposed Slate of Officers for the 2026/2027 term.

**Clean Water, Healthy Communities**

We create partnerships with our clients and personally invest in their success. We tailor our solutions to our clients’ precise needs, addressing complex water challenges from source to tap.

[woodardcurran.com](http://woodardcurran.com)

# CWWA/CTAWWA Fall Conference Wrap-Up

The 2025 CWWA/CTAWWA Fall Conference was held at Aqua Turf in Southington, Connecticut on October 24, 2025. Welcoming remarks were provided by CWWA Executive Director Betsy Gara, who explained that the original conference program needed to be reshuffled due to the federal government shutdown. Peter Fazekas, CWWA President, and Peter Grabowski, CTAWWA Chair, also welcomed attendees to the conference.

The conference included several timely, informational presentations:

- Professor Wesley Winterbottom from Gateway Community College and Professor Carol Stewart from Southern Connecticut State University regarding upcoming water management and public utility management and leadership courses and educational programs at their respective colleges.
- Tom Barger from Regional Water Authority then presented an update on the status of Connecticut's Water Agency Response Network (CtWARN) and encouraged utilities to participate.
- Scott Bighinatti of Resilient Land & Water presented on upcoming deadlines for utilities serving more than 3,300 people to update their Risk and Resilience Assessments and Emergency Response Plans consistent with America's Water Infrastructure Act (AWIA), as well as some lessons learned from the process five years ago.
- Emilee Mooney Scott and Emily Deans from Robinson & Cole, LLP presented the changes in EPA's current and proposed legislation related to the lead and copper rule and PFAS.
- Cassandra LaRoche and Natalie Koncki from Tighe & Bond then provided advice on how to leverage asset management programs to ease financial pressure on utilities.
- Neil Kulikauskas, CTAWWA Associates Committee Chair, discussed the various good works performed by the Associates Committee and encouraged more firms to become Section Enhancers.
- Larry Marcik and Cody Savoy of Regional Water Authority presented on the status and engineering challenges of the Lake Whitney dam rehabilitation project.

Nicoletta Blevins and James Berardino presented the CWWA Legislators of the Year award to State Senator Rick Lopes (6th District) and State Representative Jaime Foster (57th District), respectively. Shannon Miles, CTAWWA Council Chair, presented the CTAWWA Customer Service Hero Award to Joe Wesneski of Connecticut Water Company.

As usual, there were many opportunities to network with water colleagues and friends and to see and support the vendors and the offerings at their booths. Thank you to all of our sponsors and see you next year! 💧

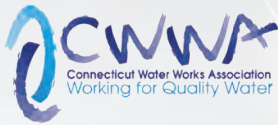


Customer Service Award Winner Joe Wesneski and Shannon Miles, CTAWWA Council Chair. Photo by Romana Longo.

## CWWA/CTAWWA Fall Conference 2025

*Thank you, Sponsors!*





# CWWA PRESENTS LEGISLATOR OF THE YEAR AWARDS

The Connecticut Water Works Association (CWWA) presented its Legislator of the Year awards at the CWWA/CTAWWA Fall Conference in October. The awards recognize and honor state lawmakers and public officials who have distinguished themselves as outstanding advocates on issues affecting Connecticut’s water resources.

**State Senator Rick Lopes (D-New Britain, Berlin, Farmington)** – Sen. Rick Lopes was named the Legislator of the Year for his leadership role on issues to protect the safety and quality of Connecticut’s water resources, such as enhancing source water protection and addressing concerns regarding PFAS in consumer products which can contaminate drinking water supplies.

In presenting the award, CWWA Legislative Tri-Chair Nicoletta Blevins, Regional Water Authority, said, “As Co-Chair of the legislature’s Environment Committee, Sen. Lopes plays a key role on many issues affecting drinking water, including water quality, permitting, and dam safety. Recognizing how vital Connecticut’s water resources are to residents and businesses, Sen. Rick Lopes has been a staunch advocate of legislation to protect the quality of Connecticut’s water resources to meet the state’s public health, safety, environmental and economic development needs.”

**State Representative Jaime Foster (D-Ellington, East Windsor, and Vernon)** – Rep. Jaime Foster was named a Legislator of the Year in recognition of her advocacy in support of legislation to assist water utilities in addressing water quality and treatment issues, including PFAS contamination.

In presenting the award, James Berardino, CWWA lobbyist, said, “This award recognizes her commitment to ensuring that the state’s water utilities may continue to provide customers with safe, high-quality drinking water at a reasonable cost. Her ability to collaborate with various stakeholders and lawmakers on both sides of the aisle to protect the state’s water resources is greatly appreciated.”



State Senator Rick Lopes and CWWA Legislative Tri-Chair Nicoletta Blevins. Photo by Betsy Gara.



State Representative Jaime Foster and CWWA Lobbyist James Berardino. Photo by Betsy Gara.



**TATA & HOWARD**

**NICHE WATER & WASTEWATER FIRM:**  
*Expertise that redefines the standard*

**100% EMPLOYEE-OWNED**

[www.tataandhoward.com](http://www.tataandhoward.com)



**CENTENNIAL WTP, AMHERST, MA**  
*Design through Construction Services*

# CTAWWA/CWWA Holiday Luncheon Photo Recap

PHOTOS BY KATHY FORTIN








**PRELOAD**



**ORIGINAL LEADER  
AND INNOVATOR OF  
PRESTRESSED  
CONCRETE TANKS**

 888-773-5623

 [preload.com](http://preload.com)



# MDC SHOWCASES SOURCE WATER PROTECTION IN NEW VIDEO: **‘From the Forest to the Faucet’**

By Nick Salemi, The Metropolitan District

**T**he Metropolitan District (MDC) has released an educational video short titled “Source Water Protection: From the Forest to the Faucet,” offering an inside look at one of the ways MDC safeguards drinking water for nearly 400,000 people in the greater Hartford region.

The video features Andrew Hubbard and Dan Lawrence from the MDC’s Natural Resources team at the Barkhamsted Reservoir, a 2,500-acre water source holding approximately 30 billion gallons of water that totals nearly nine miles in length. Viewers learn how MDC manages over 31,000 total acres of watershed land across Connecticut and Massachusetts to protect water quality and ensure a sustainable supply.

The video explains how healthy forests play a vital role in sustaining high-quality drinking water, filtering, and protecting the source long before it reaches our treatment plants. In addition, MDC staff describe a proactive approach to forest management, which includes maintaining species diversity and age classes to build resilience against climate change, pests, and disease. “Healthy forests mean healthy water,” Hubbard said. “Our stewardship today ensures clean water for future generations.”



MDC leadership praised the dedication of its team: “Our employees are exceptional stewards of our natural resources,” said MDC CEO Scott Jellison. “Their expertise and commitment to protecting our watersheds ensure that our customers receive the highest quality water every day. This video is a testament to their hard work and passion for sustainability.”

Scan the QR code or visit this link to watch the full video: [www.youtube.com/watch?v=lkdnEd9Gzg](http://www.youtube.com/watch?v=lkdnEd9Gzg) 



Barkhamsted Reservoir. Photo provided by MDC.



Dan Lawrence (L) and Andrew Hubbard (R) of MDC. Photo provided by MDC.



**STILES CO**  
SMART WATER SOLUTIONS

Badger Meter REED AERVOE FORD METER BOX

Call Stiles Co. for all of your Waterworks needs.  
922 Pleasant St, Norwood, MA  
[www.stilesco.com](http://www.stilesco.com) 800-426-6246

# AQUA Solutions

www.aquasolutionsinc.net

866-711-AQUA (2782)

## SEE OUR FULL LINE OF WATER TREATMENT OPTIONS



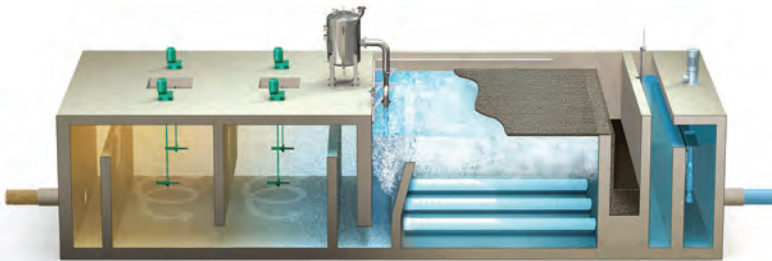
ROBERTS FILTER PRESSURE  
FILTER SYSTEMS



MRI HOSELESS CABLE-VAC  
SLUDGE COLLECTOR



Water Technologies & Solutions  
Authorized Sales Representative



SUEZ AQUA DAF



FILTER EFFLUENT CONTROL

- Superior Modulating Control Improves Filter Performance
- 10 year Warranty offered for Filter Effluent Service



# Sweeping Housing Bill Adopted in Special Session

**S**tate lawmakers approved a sweeping housing bill in a special session held in November. **HB-8002, which was signed into law by Governor Ned Lamont, includes the following provisions affecting water and wastewater issues:**

## Water & Sewer Infrastructure Grants to Support Housing Development

Section 15 of the bill requires the Office of Policy and Management (OPM), by July 1, 2028, to establish a housing growth program to provide grants to assist municipalities in paying costs related to the construction, improvement or expansion of public infrastructure, including, but not limited to, water lines, sewer lines, roads, bicycle and pedestrian infrastructure and transit infrastructure associated with the development of new dwelling units.

To be eligible to receive funding from the program, a municipality must be 1) in compliance with the bill's requirements to develop a housing growth plan or be covered by a regional housing growth plan and demonstrate steps to implement housing growth policies or participate in a regional housing growth plan; 2) approved as a qualifying rapid transit or transit-adjacent community, or 3) approved as a development district under an agreement with the Connecticut Municipal Development Authority.

## Statewide Wastewater Capacity Study

By July 1, 2026, Section 33 of the bill requires OPM, in coordination with a newly created Council on Housing Development and the Department of Energy and Environmental Protection (DEEP) to conduct a state-wide wastewater capacity study that evaluates the capacity, flows, physical conditions, regulatory compliance and vulnerabilities to natural hazards of publicly and privately owned wastewater infrastructure, including identifying areas underserved by wastewater infrastructure and areas with excess wastewater capacity. It also requires OPM to make recommendations for efficient investments in wastewater infrastructure to support housing and economic development while protecting public and environmental health.

## Low Interest Loans for Water Quality Projects

Section 47 of the bill requires OPM, after July 1, 2028, to establish and administer a program to provide loans for any municipality with a population of not more than 50,000 that seeks to develop an

eligible water quality project for sewer collection and conveyance system improvements. Under the bill, the loan must be made at an interest rate of 1 ½ percent per annum for a term of 20 years. To be eligible, a municipality must 1) obtain a letter from OPM confirming that the proposed project is consistent with the state Plan of Conservation and Development; 2) demonstrate that the sewer collection and conveyance system improvement is in compliance with applicable state and federal statutes and regulations; and 3) demonstrate that the municipality has taken steps to implement an approved housing growth plan or regional housing growth plan, be a qualifying rapid transit or transit-adjacent community, or have an adopted development district established pursuant to a Memorandum of Agreement with the Connecticut Municipal Development Authority.


## Transit-Oriented Districts

The bill prohibits OPM from requiring certain land types to be included in a transit-oriented district, including: 1) areas needed to protect drinking water supplies; 2) inland wetlands; 3) land subject to conservation or preservation restrictions; and 4) special flood hazard areas.

## Mobile Manufactured Home Park Fire Hydrant Reporting

Section 45 of HB-8002 requires mobile manufactured home park owners (as defined in Connecticut General Statutes Section 21-64) to annually submit a report to the local fire marshal disclosing the water capacity and flow of each of the park's fire hydrants and requires fire marshals to report insufficient fire hydrants (1) to the state Department of Consumer Protection and (2) to the Mobile Manufactured Home Advisory Council.

## Sewage Disposal Working Group

In addition, Public Act 25-97 established a sewage disposal working group to develop recommendations regarding (1) regulatory requirements concerning sewage disposal, including nitrogen discharge limits and their impact on the development of housing, public health and the environment, and (2) balancing housing development costs and a risk-based approach to protecting public health and the environment. Here is a link to the task force page: [www.cga.ct.gov/ph/taskforce.asp?TF=20250910\\_Working%20Group%20to%20Study%20Sewage%20Disposal](http://www.cga.ct.gov/ph/taskforce.asp?TF=20250910_Working%20Group%20to%20Study%20Sewage%20Disposal). 



# Weston & Sampson

800-SAMPSON · westonandsampson.com

Offices along the East Coast  
an employee-owned company

## Experts in Drinking Water Infrastructure

- emerging contaminants (PFAS)
- resiliency & sustainability
- treatment
- supply & storage
- pipe lines
- service line inventory/replacement
- pump stations
- asset management
- planning & permitting
- design & construction
- meter programs
- 24/7 repair & maintenance
- cross connection
- well cleaning & maintenance



# AMI WORKS BETTER WHEN IT'S BUILT FOR YOU




Neptune's R900® System can be adapted to how you operate, delivering a targeted AMI solution for your community.

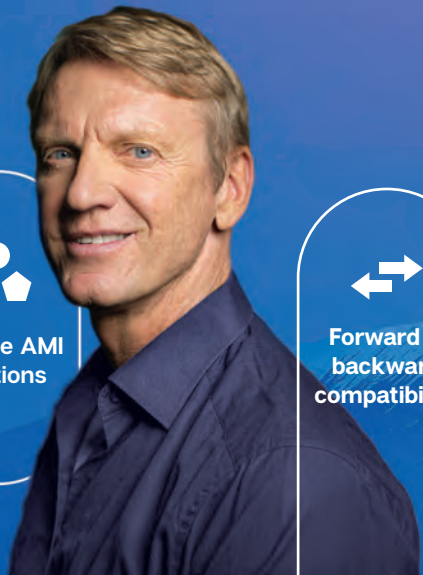
Get started at [neptunetg.com/BuiltForYou](https://neptunetg.com/BuiltForYou)



  
Works with existing infrastructure

  
Flexible AMI solutions

  
Forward & backward compatibility



#winyourday



# 30<sup>th</sup> Annual ATCAVE

March 3, 2026

AQUA TURF CLUB, SOUTHLINGTON, CT

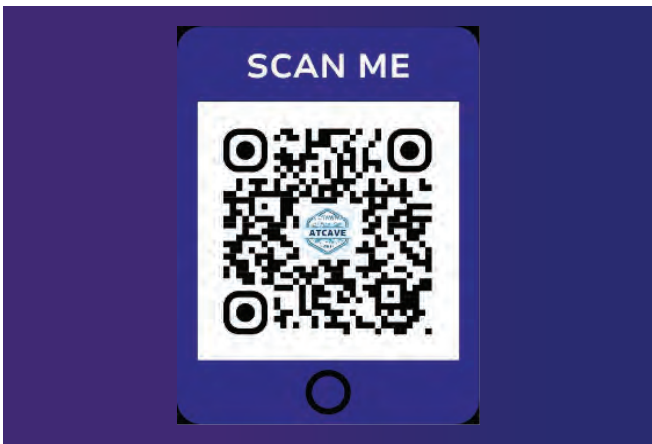
Connecticut's premier water supply event presented by the Connecticut Section AWWA  
**Annual Technical Conference and Vendor Exposition (ATCAVE)**


Tuesday, March 3, 2026, 8:00 AM – 3:00 PM

At the Aqua Turf Club, 556 Mulberry Street, Plantsville, CT

Be part of this important in-person conference by registering today at [ctawwa.org](http://ctawwa.org)

ATCAVE is CTAWWA's largest annual event, featuring the two most valued opportunities: networking and education. ATCAVE features six technical sessions on a wide range of water topics and issues. Subject matter experts share their knowledge with over 750 attendees, helping them learn and bring valuable information back to their workplaces. The Exhibit Hall showcases the latest products, services, and technologies available to the water community, so attendees can see, touch, and explore how they might enhance or improve how they deliver safe water to our communities. ATCAVE provides attendees with opportunities to meet and talk with other water professionals to expand their knowledge and advance their careers. 💧





# **ELEVATING SAFETY:** Connecticut Water Company Team Trains with Fire Academy **Experts on Water Tank Climbing**

By Michael Witek, Connecticut Water Company Environmental Health & Safety Coordinator

**NAUGATUCK** – Driving through the hills of Connecticut, you often see water towers piercing the horizon throughout the state. While a ubiquitous part of the Connecticut landscape, elevated water storage tanks come with maintenance and inspection needs that can place employees in challenging situations. At heights, an accident or fall can have dire consequences. Any employees working in an elevated environment need to be aware of the dangers and the proper protective measures to prevent accidents.

Connecticut Water owns and maintains 65 elevated water tanks throughout our distribution systems. Our water professionals regularly perform sanitary inspections, security inspections and minor maintenance on the tanks, some of which are more than 100 feet high.

## **What the standards say**

The Occupational Safety and Health Administration (OSHA) frequently reports falls as among the leading causes of serious work-related injuries and death. Fall protection violations also ranked first in the list of top 10 most frequently violated standards.

OSHA standard 1926.501 details workplaces, conditions, operations, and circumstances for which fall protection shall be provided. The standard requires a guardrail system, safety net system, or personal fall-arrest system to be in place to protect workers exposed to an unprotected side or edge where they could fall six feet or more. When working near dangerous equipment, the standard applies at heights lower than six feet.

Employers also need to provide employee training on fall protection for workers who might be exposed to fall hazards. Employers must also provide for prompt rescue of employees in the event of a fall or ensure employees can rescue themselves.

## **Regular safety training mitigates dangers**

Keeping employees safe means providing the necessary support, resources, and tools. Proper training to understand safe practices, requirements, and the proper use of equipment mitigates the risks of working at heights. For the training, Connecticut Water partners with the Connecticut Fire Academy (CFA), whose expert instructors teach our team the same safety and life-saving skills firefighters learn. Connecticut Water's training program includes training related to planning, equipment, identifying and minimizing hazards, and performing rescues.

Staff begin training in a classroom type setting learning about fall arrest systems and practice with equipment including safety harnesses, ropes, rigging, knots, anchor points, connectors, and pulley systems. The team then heads out to the field, practicing different techniques at low heights before making the climb to the top of a tank, using the skills learned, to receive additional instruction at height.

As with many safety messages, repetition increases aptitude. While employees have to train at least once a year, Connecticut Water tries to train quarterly so the team stays fresh on skills.



On a recent brisk October morning, the Connecticut Water team met up with the CFA instructors at a tower in Naugatuck for a training session. The session began by reviewing equipment, with an array of carabiners, lanyards, ropes and harnesses laid out in the middle of the group. Staff began helping each other tighten harnesses, practice working with ropes as the instructors assisted and explained best practices.


After getting geared up, the team moved on to practicing with the equipment – working with the ropes and pulleys a few feet off the ground to get a clear understanding while still on solid ground before making their way up the ladder, methodically anchoring on the way to the top of the 60-foot tank. Once at the top, the training continued on safely moving around at height.

To view a short video related to this training, visit the following link: [www.youtube.com/watch?v=LvWfn34vmw](https://www.youtube.com/watch?v=LvWfn34vmw).

### What if something happens?

The initial training gets staff proficient at working at height on a storage tank, but what if something happens? Some tanks can be located in fairly remote areas, which might be difficult for emergency services to reach in a timely manner with the proper equipment.

In an emergency, every moment counts. In addition to fall protection training, Connecticut Water staff also learn to perform rescues. When performing climbing duties, our employees work in teams of two people at a minimum. If an emergency occurs, employees will still call emergency services, but having a rescue plan in place allows the team to immediately put the plan into action while additional help is on the way.

Fall protection is just one aspect of the continuous safety training our water professionals undergo so they're ready to face the challenges of the day and keep water flowing to our customers. 



# BRING A FRIEND MEMBERSHIP & ENGAGEMENT EVENT – RECAP

On December 3, 2025, CTAWWA's Membership & Engagement Committee hosted its "Bring a Friend" membership event at The Truck Bar in Berlin. The evening brought together 29 registered attendees for an opportunity to connect with fellow water professionals in a fun, informal setting.

The event continued the popular "Bags, Boards & Brews" theme, with guests enjoying cornhole, darts, pool, and arcade games throughout the evening. The lively atmosphere at The Truck Bar provided an ideal backdrop for networking, conversation, and strengthening professional relationships, while shared food and refreshments helped foster an easygoing, welcoming environment.

Designed to support CTAWWA's mission of bringing together professionals committed to water quality, safety, and sustainability, the "Bring a Friend" concept encouraged current members to introduce colleagues and peers to the value of



Swag at The Truck Bar. Photos by Judy Soda.



AWWA involvement. Members who brought a guest were thanked with AWWA swag, reinforcing the chapter's appreciation for member advocacy and engagement.

The success of this year's event highlights the continued importance

of creating opportunities for connection and community within CTAWWA.

By combining networking with a casual, social experience, the Membership & Engagement Committee continues to strengthen relationships and expand awareness of CTAWWA's mission across the water sector. 💧

**WRIGHT-PIERCE**   
Engineering a Better Environment

## Work with water

Be part of a growing team that has been engineering a better environment since 1947.

[wright-pierce.com/careers](http://wright-pierce.com/careers) | 888.621.8156

# SAVE THE Date!

## 53RD ANNUAL CTAWWA-CWWA JOINT CONFERENCE

HOTEL 1620 180 WATER STREET,  
PLYMOUTH, MASSACHUSETTS

**MAY 20-22, 2026**

**MORE INFORMATION TO FOLLOW!**



## THE RIGHT SOLUTION FOR ALL YOUR WATER NEEDS.



Pre-Treatment  
Solutions



Membrane  
Solutions



De-ionization  
Solutions



Storage  
Solutions



Distribution  
Solutions

# Culligan™

(203) 962-4640

[www.Culligan.com](http://www.Culligan.com)



## Four PURA Commissioners Nominated

Governor Ned Lamont recently nominated four individuals to serve as commissioners of the Connecticut Public Utilities Regulatory Authority (PURA):

- **Thomas Wiehl, commissioner and chairperson** – Wiehl was the legal and regulatory director of the Connecticut Office of Consumer Counsel. Immediately prior to that, he was the agency's director of utility oversight and regulatory reform from 2023 to 2024, and a staff attorney from 2020 to 2023. In his previous position, he supervised all legal and technical staff and managed the agency's engagement in regulatory proceedings and appellate activity.

Prior to joining the Office of Consumer Counsel, Wiehl worked as vice president of administration and general counsel for Consumers Petroleum of Connecticut, a company based in Milford that distributed gasoline, diesel, and other petroleum products throughout Connecticut, New York, and New Jersey. He also was previously a public defender in Massachusetts, providing representation for indigent parents and children.

Wiehl earned a Bachelor of Arts degree from Bennington College in Bennington, Vermont, a Master of Fine Arts degree from California College of the Arts in San Francisco, California, and a Juris Doctor degree from the University of Connecticut School of Law. He has been admitted to the bars of Connecticut, Massachusetts, and New Jersey.

- **Janice Beecher, commissioner** – Beecher is a professor emeritus (Political Science) and director emeritus (Institute of Public Utilities) at Michigan State University, where she has worked since 2002. She has also served as the editor-in-chief of the journal *Utilities Policy* (Elsevier) since 2014. She is a recognized expert with four decades of experience in applied research, continuing education, and practice in the economic regulation of public utilities. She previously held staff positions at the Illinois Commerce Commission (the state's utility regulator),

The Ohio State University, and Indiana University, and has experience in public policy consulting.

She earned a Ph.D. in political science from Northwestern University. Her areas of interest include regulatory principles and practices; incentives and accountability for utility performance; infrastructure funding, financing, and governance; rate design and utility affordability; and the structure, economics, and regulation of the water sector.

- **Holly Cheeseman, commissioner** – From 2015 to 2023, Cheeseman served as executive director of the Niantic Children's Museum where she was responsible for overseeing all financial, organizational, and operational management and oversight for the museum. Prior to that, she served from 1990 to 2012 as executive director of LVA Corporate Communications.

Cheeseman also served as state representative for the 37th District of East Lyme, Montville, and Salem from 2016 to 2024, during which she served on the Energy and Technology Committee. She has also served on the East Lyme Board of Selectmen, the East Lyme Board of Assessment Appeals, and on the board of seCTer, a nonprofit economic development organization for the southeastern Connecticut region.

She earned a Bachelor of Arts degree from Mount Holyoke College in South Hadley, Massachusetts.

- **Everett Smith, commissioner** – Smith is a specialist investor in energy and sustainable infrastructure with more than 45 years of experience investing across the capital structure, including debt, project finance, both structured and private equity, and venture capital. Most recently, he founded and was CEO of GoldenSet Capital Partners, which since 2012 has


constructed and owned more than 54 distributed solar and wind projects and completed investments in residential solar, energy storage, and renewable natural gas.

Previously, Smith spent 15 years at GE Capital based in Connecticut and Singapore as managing director and executive vice president in the GE Capital Structured Finance Group, the unit responsible for GE's energy and infrastructure investment activities. During this time, Smith focused on U.S. private power projects and later headed SFG International investing in the energy, infrastructure, transportation, and telecommunications sectors throughout Asia, Europe, and Latin America. When starting at GE, Smith had responsibility for providing capital for corporate and project finance transactions for U.S. utility and utility affiliated energy companies.

Prior to joining GE Capital, Smith spent 11 years at Chemical Bank in New York and Houston, where he became a vice president in the Energy and Minerals Group, focused on utility corporate and project finance, as well as financings for the independent oil and gas industry.

He earned a Bachelor of Arts degree in economics from Vassar College in Poughkeepsie, New York, and a Master of Business Administration degree from the University of Houston in Houston, Texas.

The nominees are serving in an interim capacity until they are formally considered and approved by the Connecticut General Assembly.

David Arconti, Jr., who is in the first year of his first four-year term, will continue to serve as a PURA commissioner. He currently services as PURA's Vice Chairperson. Michael Caron, who has served as a PURA commissioner since 2012, has retired. 



## Len DeJong Retires

By Neil Kulikauskas, Senior Program Manager, Kleinfelder

Please join me in congratulating Len DeJong on his retirement. Len's professional water career stretched 50 years, starting as an engineering intern and later division supervisor with the Elizabethtown Water Company (now American Water) in New Jersey and concluded with his position as a principal professional with Kleinfelder. For 30 of those years, he held leadership positions with Aquarion (formerly Bridgeport Hydraulic Company) as a superintendent and director as well as a corporate officer in Aquarion subsidiaries. Following his time at Aquarion, Len served as the executive director of the Pomperaug River Watershed Coalition.

Len has been an active participant and board member with CTAWWA and CWWA including serving as CTAWWA's chair and national director. While on the CTAWWA Board, he collaborated with colleagues in establishing the first Annual Technical Conference and Vendor Expo (ATCAVE), the inauguration of the Water For People Committee (WFP) and its annual golfing event (later serving on the national board of WFP). He launched the Annual Conference SMARTS competition (formerly WFP Jeopardy), served as an early instructor for the operator certification training program, and assisted in the establishment of the training program partnership with the New England Water Works Association. For his contributions, Len was recognized



Len DeJong. Photo provided by Kleinfelder.

with the George Warren Fuller Award, WFP Kenneth J. Miller Founders Award, and the New England Water Works Association

Leadership Award. We thank Len for his service to the water profession. In addition to his water profession association participation, Len served on numerous community volunteer boards and commissions.

When asked about his career, Len responded: "The common thread of my career has been being surrounded by dedicated people of the highest caliber willing to work hard while enjoying each other's company. I have been blessed. Now it is time to further annoy my wife, up my community volunteer time, take long overdue golf lessons, and improve on catching vs. fishing." Please join me in wishing Len the very best! 💧



**SNYDER CIVIL**  
Engineering, LLC

Professional Licenses:  
CT • RI • MA • FL • NY  
CT Certified SBE

**Professional Engineering Services**  
*Engineering Projects On Schedule and Within Budget While Maintaining a Strong Customer Focus and Furnishing High Quality Services*

.....  
**Seeking to Expand Our  
 Motivated Professional Staff**  
 Give us a call today **860.342.1370**  
 .....  
 Assisting Large Firms in Meeting Small Business Set Aside Contracting Requirements .....  
 860.342.1370 • [www.SnyderCivil.com](http://www.SnyderCivil.com) • 150 Marlborough Street - Portland, CT 06480  
 1960 Silas Deane Highway (Unit 204) - Rocky Hill, CT 06067

## Welcome New CTAWWA Members!

Jeffrey Armstrong, Northeast Pumps  
Randy Becker  
Michael Boule, American Distilling  
Susan Braig, Al's Affordable Plumbing  
Brant Buhler  
April Burgraff, Aquarion Water Company  
Scott Caron, City of Meriden  
Water Department  
Kara Chan, UCONN  
Brent Domkowski,  
Regional Water Authority  
Bob Facey, Regional Water Authority  
Brendan Gondek, Town of Manchester

Sean Grady, City of Meriden  
Water Department  
Mo Holley, Weston & Sampson  
Ren Hope, UCONN  
Jason Huang, UCONN  
Calla Kutschke, Student  
Deven Ladson, Aquarion Water Company  
Zachariah Lamoureux, Carlsen Systems  
Isabella Longo, Bryant University  
Miguel Lorenzo-Ruiz,  
Bristol Water & Sewer  
Kevin Lott, John J Brennan

Alexander Martin,  
Aquarion Water Company  
Ryan Neilan  
Bradley Osborn, Aquarion Water Company  
Robert Rioux, Yale University  
Chad Roberts, City of Meriden  
Water Department  
Joseph Robidoux, Bristol Water & Sewer  
Steven Sarnoski, Aquarion Water Company  
Luke Scatenato, Aquarion Water Company  
Lauren Simonian, CDM Smith  
Krishik Singh, UCONN  
Tanner Thatcher, Tighe & Bond

## A Final *Thank You* to our 2025 Section Enhancers

**2026 Enhancers will start next issue!**

Able Tool & Equipment  
AECOM  
Apex Companies, LLC  
AqueoUS Vets  
Arcadis  
B&B Engineering  
Badger Daylighting  
BAU/Hopkins  
Bristol Water & Sewer Department  
Cambridge Brass  
Carlsen Systems  
CDM Smith  
Clow Valve Company  
Comprehensive Environmental Inc.  
Connecticut Water Company  
Core & Main  
Culligan Water  
DN Tanks  
Dresser Utility Solutions/TPS  
Eastern Water Solutions Inc.  
EBAA Iron Sales, Inc.  
EJ Prescott  
Ferguson Waterworks  
Fuss & O'Neill  
F.W. Webb  
G&L Water Works Supply  
G.L. Lyons Associates  
GA Fleet  
GZA GeoEnvironmental, Inc.  
H2M architects + engineers  
H2Olson Engineering, Inc.  
Harper Haines Fluid Control, Inc.  
Hazen and Sawyer  
Holland Company  
Hydrant Repair Parts

Hymax a Mueller brand  
J & S Valve  
JKMuir, LLC  
Kennedy/MH Valve  
Kleinfelder  
Kupferle Water Solutions  
M.A. Selmon Co.  
McWane Ductile  
McWane Plant and Industrial  
MDC  
Mueller  
Neptune Technology Group  
Paramount Construction  
Reed Manufacturing Company  
Regional Water Authority  
RH White  
SB Church  
Sima Drilling Company Inc.

Smith-Blair, a Xylem Brand  
Snyder Civil Engineering  
Stantec  
Statewide Aquastore Inc.  
Stiles Co.  
Superior Products Distributors, Inc.  
Tata & Howard  
Tighe & Bond  
Ti-SALES  
Tyler Union  
US Pipe  
Water & Sewer Specialties  
Waters Corporation  
Wedge Manufacturing  
Weston & Sampson  
Wright-Pierce  
WSP 



**Tighe & Bond**

Our **creativity** makes it possible.  
Our **experience** makes it practical.

**WATER SOLUTIONS**

Design | Engineering | Environmental Science

[www.tighebond.com](http://www.tighebond.com)

EXPERTISE. INSIGHT. INNOVATION.



Proudly Supporting CTAWWA & CWWA

Engineering solutions for your LCRI, PFAS & other emerging issues. We deliver on your water challenges.



Rocky Hill, CT, 06067  
(860) 563-7775  
www.kleinfelder.com



FORD METER BOX

# BOALINQ™ COUPLING

Single bolt simplicity.



[fordmeterbox.com](http://fordmeterbox.com)

# STRUCTURE. & INTEGRITY.

**PITTSBURG  
TANK & TOWER  
GROUP**

An ESOP Company

Since 1919

"100 years and still climbing"



[WWW.PTTG.COM](http://WWW.PTTG.COM)

INSPECTIONS REPAIR TANKS

**NEW TANKS**

(270) 826-9000 ext. 2605

**EXISTING TANKS**

(270) 826-9000 ext. 4601

# Trusted Water Quality Experts

Regional Water Authority  
Lab Services

Our laboratory offers state-of-the-art chemical and microbiological testing of drinking water.

PFAS

MIB & Geosmin

Volatile Organic Compounds

Organic & Inorganic Chemicals

Haloacetic Acids

Private Well Testing

RWA Lab Services holds NELAP accreditation and is certified in the following states:

CT, RI, MA, NH, NY, PA

Regional Water Authority Laboratory Services

90 Sargent Drive, New Haven CT 06511

1-877-894-5773 | [www.rwalab.com](http://www.rwalab.com)

# IN MEMORIAM

## Carlene Kulisch



The water industry lost a friend and advocate, with the passing of Carlene Kulisch on December 14, 2025.

Carlene worked for 29 years at the South Central Connecticut Regional Water Authority (RWA). She was very active in the Connecticut Water Works Association (CWWA) and the CT Section of the American Water Works Association (AWWA) and supported RWA's activities in the AWWA Water Research Foundation.

Carlene was a fierce advocate for the state's water utilities and dedicated hours at the state Capitol representing those interests. She was CWWA Board President in 2005/2006 and served for years as the CWWA Legislative Tri-chair. Carlene was a member of the Water Planning Council Advisory Committee and various water industry work groups and committees. After retiring from RWA, she formed Kulisch Consulting LLC and continued her legislative work until her retirement in 2011.

For her considerable contributions to the water profession, Carlene received the New England Water Works Association State Leadership Award in 2005 and the prestigious Fuller Award from CTAWWA in 2006.

After years of cold New England winters, Carlene retired to Summerville, SC where she enjoyed the warmth and life 'down south.' In her retirement she enjoyed gardening, cooking, reading, entertaining old friends visiting from 'up north,' and connecting with new friends in the Del Webb Summerville community.

Carlene was an avid traveler and shared stories of her trips with family and friends. She spoke fondly of her times skiing, whether on the slopes of Austria, trails of Vermont, or mountains in Lake Placid. She loved being an aunt and a great-aunt and was excited that one of her great-nephews chose to work in the water field, starting at Torrington Water Company.

Carlene's advocacy truly made a difference for the state's water utilities. At the same time, her friendship and dedication had an impact on so many of her water colleagues. She will be greatly missed. 💧



**Explore Applications**

- ➔ Water Purification
- ➔ Process Chemistry
- ➔ Dechlorination / Oxidant Reduction
- ➔ Specialty Alums

**HOLLAND COMPANY**

Since 1967, Holland Company has been a leading producer and supplier of Aluminum based products, such as Aluminum Sulfate, Polyaluminum Chloride, Sodium Aluminate, Dry Alums as well as Sodium Bisulfite solution.


COPYRIGHT © 2025 HOLLAND COMPANY

**CONTACT**

153 Howland Avenue  
Adams, MA 01220-1199

(800) 639-9602  
(413) 743-1292  
(413) 743-1298  
info@hollandcompany.com

**Our concern for the environment is more than just talk**



This publication is printed on Forest Stewardship Council® (FSC®) certified paper with vegetable oil-based inks. Please do your part for the environment by reusing and recycling.

# YOUR JOBSITE STARTS WITH SUPERIOR PRODUCTS

Site Precast • Erosion Control • Hardscape Products  
Sanitary PVC Products • Site Electrical Conduit  
Waterworks • Complex Underground  
Storm Water Quality & Storage Products



SELF-UNLOADING DELIVERY TRUCK FLEET  
WITH SAME/NEXT DAY DELIVERY AVAILABLE



Scan to Schedule  
Your Service Today!



PROVIDING IN-HOUSE,  
PROFESSIONAL  
SEWER & WATER  
SERVICES TO MUNICIPAL  
& INDUSTRIAL  
CUSTOMERS THROUGHOUT  
NEW ENGLAND



(860) 621-3621  
WWW.SPIONLINE.COM

SOUTHINGTON • NORWICH • EAST HARTFORD  
BRIDGEPORT • DANBURY • SEYMOUR • NEW! WATERBURY



## Advertiser Product & Service Center

InFlow-Line is made possible by the companies below who convey their important messages on our pages. We thank them for their support of The Connecticut Section American Water Works Association (CTAWWA) and the Connecticut Water Works Association (CWWA) and their publication and encourage you to contact them when making your purchasing decisions. To make it easier to contact these companies, we have included the page number of their advertisement, their phone number, and, where applicable, their website.



COMPANY	PAGE	TELEPHONE	WEBSITE
Apex Companies*	38	860-282-1700	<a href="https://apexcos.com">https://apexcos.com</a>
Aqua Solutions, Inc.	22	866-711-2782	<a href="http://www.aquasolutionsinc.net">www.aquasolutionsinc.net</a>
Conn-Professional Water Services	13	203-888-2763	<a href="http://www.cpwaterservices.com">www.cpwaterservices.com</a>
Coyne Environmental Services	4, 9	215-785-3000	<a href="http://www.coyneenvironmental.com">www.coyneenvironmental.com</a>
Culligan Water Co.*	30	203-962-4640	<a href="http://www.culligannewengland.com">www.culligannewengland.com</a>
E.J. Prescott*	6	860-875-9711	<a href="http://www.ejprescott.com">www.ejprescott.com</a>
Ford Meter Box Company	34	260-563-3171	<a href="http://www.fordmeterbox.com">www.fordmeterbox.com</a>
G.A. Fleet Associates Inc.*	11	914-835-4000	<a href="http://www.gafleet.com">www.gafleet.com</a>
Gesick & Associates, P.C.	9	860-669-7799	<a href="http://www.gesicksurveyors.com">www.gesicksurveyors.com</a>
GZA GeoEnvironmental Inc.*	28	860-286-8900	<a href="http://www.gza.com">www.gza.com</a>
Harper-Haines Fluid Control Inc.*	2	203-693-3740	<a href="http://www.harper-haines.com">www.harper-haines.com</a>
Hazen and Sawyer*	38	860-257-1067	<a href="http://www.hazenandsawyer.com">www.hazenandsawyer.com</a>
Holland Company, Inc.*	35	413-743-1292	<a href="http://www.hollandcompany.com">www.hollandcompany.com</a>
John J. Brennan Construction Co.	39	203-929-6314	<a href="http://www.jjbrennan.com">www.jjbrennan.com</a>
Kleinfelder*	34	860-563-7775	<a href="http://www.kleinfelder.com">www.kleinfelder.com</a>
Luchs Consulting Engineers, LLC/DeCarlo & Doll, Inc.	38	203-379-0320	<a href="http://www.luchs.com">www.luchs.com</a>
Neptune Technology Group Inc.*	24	800-633-8754	<a href="http://www.neptunetg.com">www.neptunetg.com</a>
Pittsburg Tank & Tower Group Inc.	34	270-826-9000	<a href="http://www.pttg.com">www.pttg.com</a>
Pleasant Mount Welding Inc.	3	570-282-6164	<a href="http://www.pmw.net">www.pmw.net</a>
Preload	20	888-773-5623	<a href="https://preload.com">https://preload.com</a>
Pro Tapping, Inc.	38	856-983-5442	<a href="http://www.protapping.com">www.protapping.com</a>
RELINER/Duran Inc.	4	800-508-6001	<a href="http://www.reliner.com">www.reliner.com</a>
Snyder Civil Engineering, LLC*	32	860-342-1370	<a href="http://www.snydercivil.com">www.snydercivil.com</a>
South Central Connecticut Regional Water Authority*	34	877-894-5773	<a href="http://www.rwalab.com">www.rwalab.com</a>
Statewide Aquastore, Inc.*	7	315-433-2782	<a href="http://www.besttank.com">www.besttank.com</a>
Stiles Company Inc.*	21	781-769-2400	<a href="http://www.stilesco.com">www.stilesco.com</a>
Superior Products Distributors, Inc.*	36	800-937-7734	<a href="http://www.spdionline.com">www.spdionline.com</a>
Tata & Howard*	17	800-366-5760	<a href="http://www.tataandhoward.com">www.tataandhoward.com</a>
Ti-SALES Inc.*	14	800-225-4616	<a href="http://www.tisales.com">www.tisales.com</a>
Tighe & Bond*	33	203-712-1100	<a href="http://www.tighebond.com">www.tighebond.com</a>
U.S. Pipe*	40	866-347-7473	<a href="http://www.uspipe.com">www.uspipe.com</a>
Water & Sewer Specialties*	38	877-342-5318	<a href="http://www.waterandsewerspecialties.com">www.waterandsewerspecialties.com</a>
Weston & Sampson, Inc.*	24	860-513-1473	<a href="http://www.westonandsampson.com">www.westonandsampson.com</a>
Woodard & Curran	15	888-265-8969	<a href="http://www.woodardcurran.com">www.woodardcurran.com</a>
Wright-Pierce*	29	860-343-8297	<a href="http://www.wright-pierce.com">www.wright-pierce.com</a>

\* This advertiser is also a 2025 Section Enhancer. List current to December 2025.



Solid Reputation · Responsive, Practical Solutions

· Excellent Results...



**WATER | WASTEWATER |  
CONSTRUCTION INSPECTION**

[www.luchs.com](http://www.luchs.com) | Meriden, CT

## PRO TAPPING & PIPE FREEZING

- ★ Wet Taps
- ★ Hot Taps
- ★ Line Stops
- ★ Pipe Freezes
- ★ Valve Insertions
- ★ Specialty Valves & Fittings



**24 HOUR SERVICE ★ SBE CERTIFIED**

**(856) 983-5442**

620 Gravelly Hollow Road ★ Medford, New Jersey 08055  
Fax (856) 985-8621 ★ [www.protapping.com](http://www.protapping.com)  
[info@protapping.com](mailto:info@protapping.com)

# Hazen

[hazenandsawyer.com](http://hazenandsawyer.com)

100 Great Meadow Road, Suite 702  
Wethersfield CT 06109  
860 257-1067



Making a  
**Sustainable** Impact  
on Our **Communities**  
Now and Into the Future

[apexcos.com](http://apexcos.com)



## Specializing in Water Works Parts



**Family Owned Since 1990**

131 Brownstone Avenue  
Portland, CT 06480

**860-342-5318**

[info@waterandsewerspecialties.com](mailto:info@waterandsewerspecialties.com)



Home of  
"Meter Pit Man"



# BRENNAN

INTEGRITY. PRIDE. VERSATILITY.

[www.JJBrennan.com](http://www.JJBrennan.com)



Utilities & Infrastructure Improvement

Site Development & Excavation

Pipeline Construction

Pipe Bursting

Trenchless Technology

Design & Build Services

Paving

*Providing Superior Utility Construction Services Since 1897 with*

## Integrity, Pride & Versatility

**Founded over 125 years ago, John J Brennan Construction** stands as a pillar of expertise in the infrastructure sector, specializing in comprehensive services for the utility industry. As a fifth-generation, family-owned and operated business, we blend tradition with innovation, continually embracing cutting-edge technologies to enhance our projects.

Our annual safety program awards and certification as a Disabled/Small/Minority Business Enterprise underscores our dedication to safety in all facets of our operations.

**We encourage you to scan the QR code to explore examples of our extraordinary utility work.**



**John J. Brennan Construction Co., Inc.**  
70 Platt Road  
Shelton, CT 06484

**Certified as Disabled/Small/Minority Business Enterprise by the State of Connecticut DAS Supplier Diversity Program**



[jjb1@jbbrennan.com](mailto:jjb1@jbbrennan.com)



**(203) 929-6314**

# DUCTILE IRON PIPE IS PERFECT FOR **HDD**

STRONG PROVEN FLEXIBLE NO FUSION



U.S. Pipe ductile iron pipe is the superior choice for horizontal directional drilling (HDD) due to its strength, durability, and push/pull resistance. Unlike fusion-welded pipes, which risk joint failure under high tensile loads, ductile iron uses robust restrained joints like HDSS that ensure secure, flexible connections without heat fusion. Compared to more brittle plastic pipes, ductile iron offers greater impact resistance and withstands abrasive soils and rocky terrain. Its proven longevity and reliability make it the most dependable option for demanding HDD installations.

Scan the QR to learn more  
about our **HDD Calculator** with HDSS

© 2025 U.S. Pipe, A QUIKRETE® Company. All rights reserved.



SCAN ME

