



Conference Agenda

Wednesday, May 20, 2026

11:00 AM **Registration -Atlantic Room Foyer**

11:30 AM **Luncheon Highlights –Atlantic Room**

Luncheon Speaker -Plimoth Patuxet Museum

National Update -John Eisnor-Vice President AWWA

Director of Operations at Halifax Water

CTAWWA Section Awards:

YP Rising Star Award, John Lechner Award, Operator's Meritorious Service Award

CWWA Legislative Update

Technical Program

3:00-5:00 PM

Cybersecurity Lessons Learned from Those Who Have Faced Them

David Ketchen, Littleton Electric Light and Water Departments, MA

This session examines the Volt Typhoon cyber-attack on Littleton Electric Light and Water Departments (LELWD), where Chinese state-sponsored hackers infiltrated the utility's IT network for over 300 days via a vulnerable FortiGate firewall. Attendees will learn about detection strategies, response efforts, and key lessons for safeguarding critical infrastructure.

Strategic Planning and Integration: Navigating Hydraulic Grade Transitions, Future Interconnections, and Record-Breaking Tank Design

Justin Parlapiano, Connecticut Water Company

Kevin Desjardins, DN Tanks

This session highlights the Patty Lane Tank replacement as a key piece of Connecticut Water Company's regional asset management and future planning. By replacing two aging steel tanks with a 1.0 MG AWWA D110 Type III prestressed concrete standpipe, the project established a higher hydraulic grade essential for future interconnection with nearby systems. We will discuss the operational complexities of managing this hydraulic transition and the engineering triumph of the tank itself at an 84-foot liquid depth, featuring the highest-ever height-to-width ratio for prestressed concrete. Attendees will gain insights into balancing long term planning with specialized construction means and methods.

Collaborative Delivery in the Water Market

Brian Shell, WSP

This session will provide real-world experience from implementing collaborative delivery methods on water projects including progressive design build, fixed price design build, design-build-operate-maintain, and public-private partnerships with a design-build-finance-operate-maintain model. Attendees will learn some of the considerations that make one method more suitable for a project than others. We will also explore the risk allocation process and how risks

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are best assigned to parties in the contract development process. This will lead naturally to a discussion and comparison of the evaluation and contract negotiation process which differs significantly amongst these models.

Tri-Town Regional Water Treatment Plant

Helen Gordon, Apex Companies

Sarah Price, Apex Companies

Braintree, Randolph, and Holbrook, MA faced aging water treatment infrastructure and rising costs that made independent upgrades unsustainable. Instead, the towns pursued a regional approach, collaborating to develop a single Tri-Town Regional Water Treatment Plant. What began as a practical solution evolved into a 20-year effort shaped by leadership changes, regulatory challenges, and complex legal coordination. Construction began in 2022, marking a milestone in long-term intermunicipal partnership. The project demonstrates how shared vision, consistent project management, and clear communication can transform regional challenges into resilient, cost-effective infrastructure that delivers reliable, high-quality drinking water while reducing duplication and supporting long-term community sustainability

6:30-9:30 PM Welcome Reception & Dinner

[Terrace Rooftop Dining](#)-150 Water St, Plymouth MA

Thursday, May 21, 2026

7:00 AM **CTAWWA/CWWA 5K Fun Run/Walk- In Support of Water Equation** (Registration Required)

Technical Program

9:00 AM – 12:30 PM

From Data to Decisions: AI-Driven Risk Modeling for Asset Reliability and Revenue Protection

Chuck Krohg, Voda AI

As utilities face growing pressure to maximize performance with limited resources, many are turning to AI and machine learning to guide smarter infrastructure decisions. This session explores how data-driven risk modeling supports capital planning, optimizes leak detection, and improves system reliability. Learn how AI analyzes system, operational, and environmental data to predict pipe failure, estimate remaining life, and prioritize rehabilitation. We'll also examine how advanced analytics assess water meter performance, quantify revenue loss, and clarify ROI for proactive replacement. Real-world case studies demonstrate reduced failures, extended asset life, recovered revenue, and improved investment efficiency across water systems

Agile Approach to Utility Management: Enterprise Dashboards

Tyler Hudson, Hazen and Sawyer

Conor Brennan, Hazen and Sawyer

Managers and leaders of utilities have a substantial amount of information to review and maintain. This abstract presents examples of how an analytics dashboard strengthens overall utility management and supports timely, data-informed decision-making. Examples show how dashboards integrate operational information, water quality data, customer service feedback, financial components, asset overviews, and external environmental data to track performance, compliance, consumption, and cost trends. These dashboards help identify system risks and emerging issues and illustrate how utilities—particularly upper management—can review utility health, performance, and organizational priorities through a single, trusted “one-stop shop.

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Key Note Speaker

Artificial Intelligence in Water Utilities: Moving from Experimentation to Operational Value

Reese Tisdale, President & CEO Bluefield Research

Water utilities across the United States are facing an unprecedented convergence of challenges—aging infrastructure, workforce turnover, increasing regulatory expectations, and growing climate-related pressures. At the same time, advances in artificial intelligence (AI), particularly generative AI, are creating new opportunities to improve operational performance, planning, and customer engagement. This presentation examines how AI is beginning to move from experimentation to practical deployment in the water sector. Drawing on global research and case studies from leading utilities, the session will explore where AI is delivering measurable value today and where the technology is likely to shape the next decade of water management.

1:00 PM – Networking Bensons Bog Cranberry Farm Tour

Join your friends and colleagues for a tour of Bensons Bog Cranberry Farm Tour. Discover the story of cranberries, seasonal farming insights and a guided bog walk. The networking event includes a lunch & tour, happy hour. After the tour, come relax, network and make new connections during a post tour happy hour. Transportation by participants, car-pooling encouraged. (Registration required)

6:30 PM Cocktail Reception—Atlantis Room

7:30 PM Award Banquet Dinner— Regency Ballroom

Friday, May 22, 2026

8:00-9:00 AM Joint CWWA/CTAWWA Breakfast Board Meeting

Technical Program

9:00 AM

Leveraging AWIA Risk & Resilience Assessments for Resiliency, Readiness, and Funding

Kate Lancraft, Gradient Planning, LLC

Many utilities complete the EPA-required AWIA Risk & Resilience Assessment (RRA) and move on until the next 5-year cycle. In this presentation, we'll use the RRA as a living management tool. This presentation will show you ways to link your highest consequence risks to operational fixes, capital projects, and funding narratives that reviewers and boards understand. You'll see practical methods to rank mitigations, define ready-to-fund scopes, and align documentation with common SRF and FEMA expectations. Expect real-world discussion. Leave with next steps to turn your RRA into measurable resiliency gains and a stronger case for investment

Leveraging Your LinkedIn Presence

Caroline Bishop, Tighe & Bond

This session explores how LinkedIn can be used as a practical, free tool to build your professional brand by sharing knowledge and expertise within the water industry. Using real-world examples, attendees will learn how the LinkedIn algorithm works, how to get their content seen, and what types of posts resonate with professional audiences. The session also discusses using AI as a thought partner to help organize ideas and improve clarity without replacing your voice. Attendees will leave with simple, realistic ways to connect with peers, learn from others in the industry, and confidently share their expertise.

Tapping Into our Network Round Table: Using Social Media to Promote Water

Panel: Jeff Glagowski, Manger, Digital Communications, Aquarion Water Company

Robert Longo, Superintendent, City of Bristol Water & Sewer

Kevin Watsey, Director of Public Affairs, Regional Water Authority

WFP Smarts Game- Who Will Bring the Trophy Home? CWWA or CTAWWA



Full Conference Registration Form

Includes Technical Sessions

Name: _____ Spouse/Guest: _____
 Company: _____
 Address: _____
 City: _____ State: _____ Zip: _____
 E-Mail: _____ Phone #: _____

CONFERENCE FEES (Per person):	Circle choices
Registration	\$790
Registration Spouse/Guest.....	\$490
Young Professional or Retiree Registration (must be a CTAWWA or CWWA member)	\$690
Speaker Conference Registration.....	\$690

\$100 Late fee will be applied to registrations made after May 8, 2026

CONFERENCE FEES INCLUDE DINNER WEDNESDAY & THURSDAY, LUNCH WEDNESDAY, BREAKFAST THURSDAY AND FRIDAY

CTAWWA/CWWA 5K Fun Run/Walk- In Support of Water Equation Thursday 7:00 AM

Member/Guest per personShirt Size _____ \$25

Networking Event with Lunch-Thursday 1:00 PM

Member/Guest per person \$50

Lunch Choice: Bog-Turkey Sandwich, Barn-Waldorf Chicken Salad, Harvest-Charcuterie Panini, Farm-Spinach & Feta Salad

Philanthropic Committee/Scholarship Raffle Item Donation _____

Total Fee: _____

Online Registration can be found at: [Annual Joint Conference](#)

Please indicate payment choice:

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Check here if you have a disability and require accommodations to fully participate. You will be contacted by CTAWWA

Registration for individual sessions or events is available on ctawwa.org.

Checks payable to CTAWWA & mail to CTAWWA, P.O. Box 330472, West Hartford, CT 06133



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- Social Hours: \$700
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TOTAL OF ALL CIRCLED ITEMS\$ _____

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